



Fairfield Primary School Parent/Carer Code of Conduct

'We are all different but make up one school'

Fairfield Primary is a caring school, which aims to create a stimulating learning environment in which every individual has the opportunity to be the very best they can be.

In order for Fairfield Primary staff to support your child in school, we need the support from you as parents and carers to allow us to help your child meet their full potential. We are offering some clarity for parents and carers around our school expectations and ask you to show your commitment to your child's education and well-being by working in partnership with us.

We are committed to resolving difficulties in a constructive manner, through an open and positive dialogue. However, we understand that everyday misunderstandings can cause frustrations and have a negative impact on our relationships.

The purpose of this code of conduct is to provide the expectations around the conduct of all parents, carers and visitors connected to our school, clarify types of behaviour that will not be tolerated, as well as the actions the school will take should this code be ignored or where breaches occur.

Behaviour that will not be tolerated:

- Disruptive behaviour which interferes or threatens to interfere with any of the schools' normal operation or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises.
- Using loud or offensive language or displaying temper.
- Threatening in any way, a member of staff, visitor, fellow parent/carer or child.
- Damaging or destroying school property.
- Sending abusive or threatening emails or text/voicemail/phone message or other written communications (including social media) to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school on Facebook or other sites.
- The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking, vaping, taking illegal drugs or the consumption of alcohol on school premises.
- Dogs being brought on to the school premises (other than special assistance or guide dogs).

Breaching the code of conduct:

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident. Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent or carer.
- Invite the parent in to school to meet with a senior member of staff and headteacher.
- Contact the appropriate authorities (in cases of criminal behaviour).
- Seek advice from Stockton Borough Council's legal team regarding further actions.
- Ban the parent or carer from the school site.
- The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher and Governing Body.

If parents and carers have any concerns about their child in relation to the school as we have said they should:

1. Initially contact the class teacher.
2. If the concern remains they should contact the appropriate phase leader:
Early Years: Mrs A Hodgson
Key Stage One: Mrs S Clegg
Year Three and Four: Mrs L Marshall
Year Five and Six: Mrs C Jenkinson
3. If the concern remains, they should contact the Headteacher.
4. If still unresolved, the school governors through the complaints procedure.